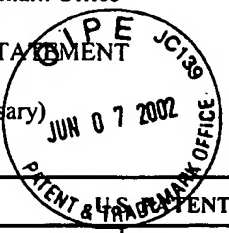| Form PTO-1449	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P21784	Serial No. 10/084,176
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		Applicant Matthew PLAN	
		Filing Date February 28, 2002	Group 2642

PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
G.C.		5	2	5	5	3	0	5	10/19/93	SATTAR			
G.G.		5	4	8	8	6	5	0	01/30/96	GRECO et al.			
G.G.		5	7	3	7	3	9	3	04/07/98	WOLF 5,737,393			
G.G.		5	7	7	1	2	7	6	06/23/98	WOLF			
G.C.		6	0	1	4	4	2	7	01/11/00	HANSON et al.			
G.G.		6	0	1	4	4	2	8	01/11/00	WOLF			
G.G.		6	0	6	7	3	5	7	05/23/00	KISHINSKY et al.			
G.G.		6	2	1	2	1	7	8	04/03/01	BECK et al.			
G.G.		6	2	5	9	4	4	4	07/10/01	PALMER et al.			
G.G.		6	3	1	4	1	6	7	11/06/01	JOHNSON			
G.G.		6	3	1	4	4	0	2	11/06/01	MONACO et al.			
G.G.		6	3	2	1	1	9	8	11/20/01	HANK et al.			

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FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER						DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

		1	A screen shot of an Internet website, entitled "Interactive Voice Response (IVR)", at
			<http://www.toshiba.com/taistsd/ivr.htm>, obtained no later than December 20, 2001.
		2	A screen shot of an Internet website, entitled "Professional Voice-over for Telephone Systems",
			at <http://www.home.istar.ca/~talent/IVRprice.htm>, obtained no later than December 20, 2001.
G.C.		3	A screen shot of an Internet website, entitled "Strata CS Integrated Voice Response
			Applications", at <http://www.toshiba/taistsd/stratacs_ivr.htm>, obtained no later than
			December 20, 2001.

EXAMINER Gerald Gauthier	DATE CONSIDERED 6/13/03